

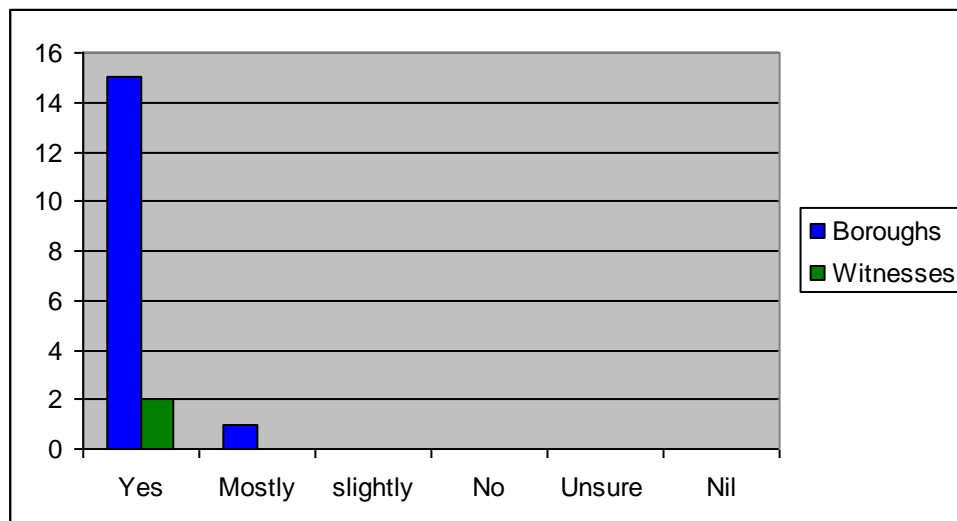
## HfL Consultation JOSC 2007/8 - Feedback

A Joint Overview and Scrutiny Committee (JOSC) (all 33 London Boroughs including two outer London Boroughs Essex and Surrey) for London was formed for the first time in November 2007 to respond to NHS London's proposals for change to the NHS Services across London.

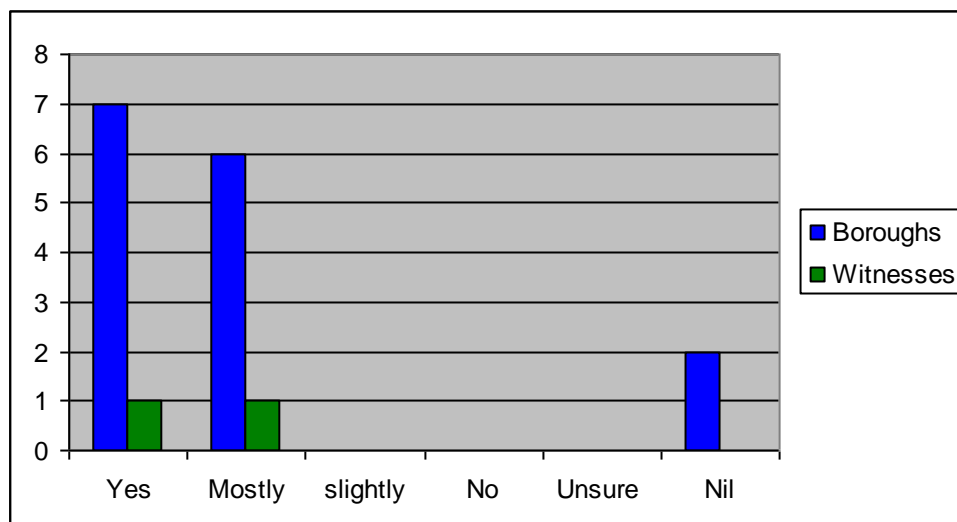
Following this historic experience all the participating Councillors, supporting officers and expert witnesses were sent a questionnaire to provide feedback about the review and to allow analysis of the process. The questionnaire was sent to 70 Members (Councillors and supporting officers) and all expert witnesses called to give evidence to the JOSC. 21 questionnaires were returned and analysis of the responses (below) show the feedback received as at the 31<sup>st</sup> August 2008. The break down being 19 JOSC Members / Officer and 2 from expert witnesses.

### JOSC Process and Membership

1.2.1 Was the process for setting up the JOSC clearly outlined to you?

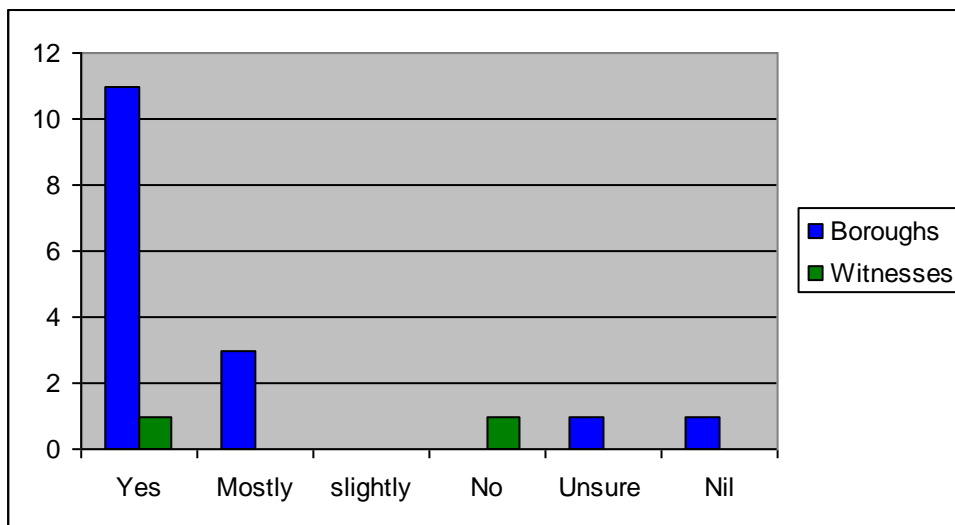


1.2.2 Did you find the size of the JOSC membership manageable?

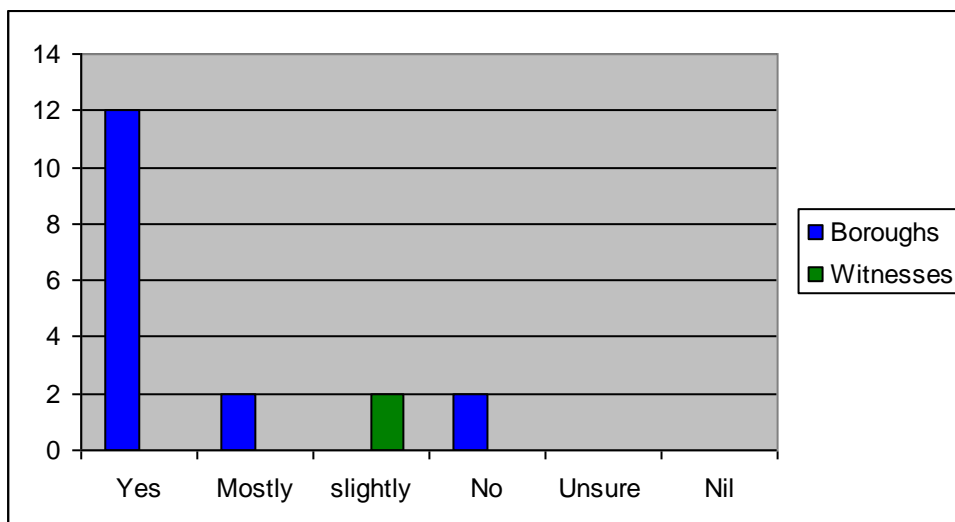


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1.2.3 Did you think the arrangements for the JOSC officer support group worked well?

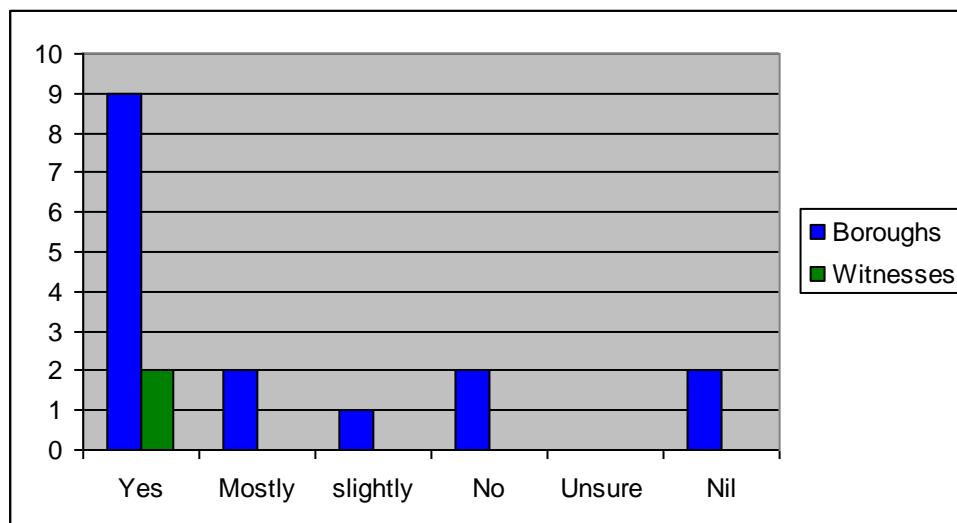


1.2.4 Has your understanding of the JOSC process improved as a result of this review?

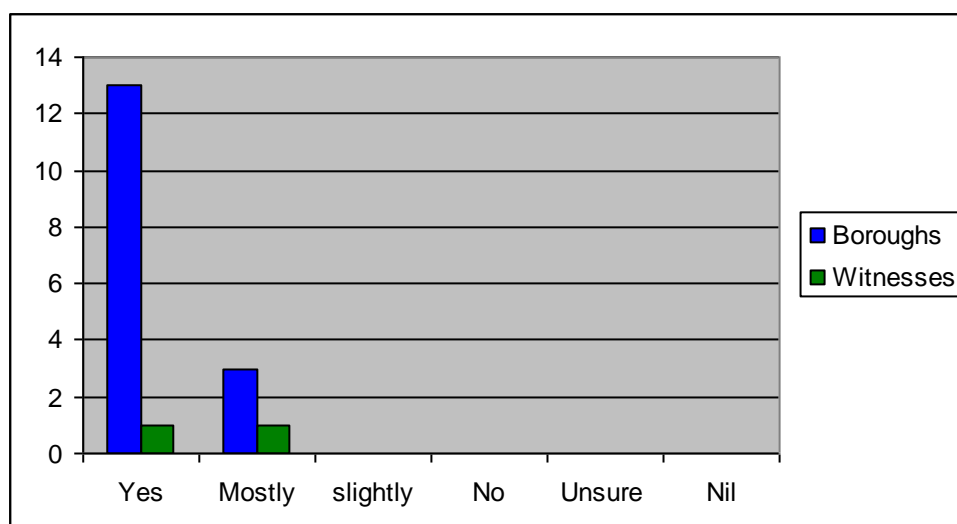


### 1.3 Aims and issues

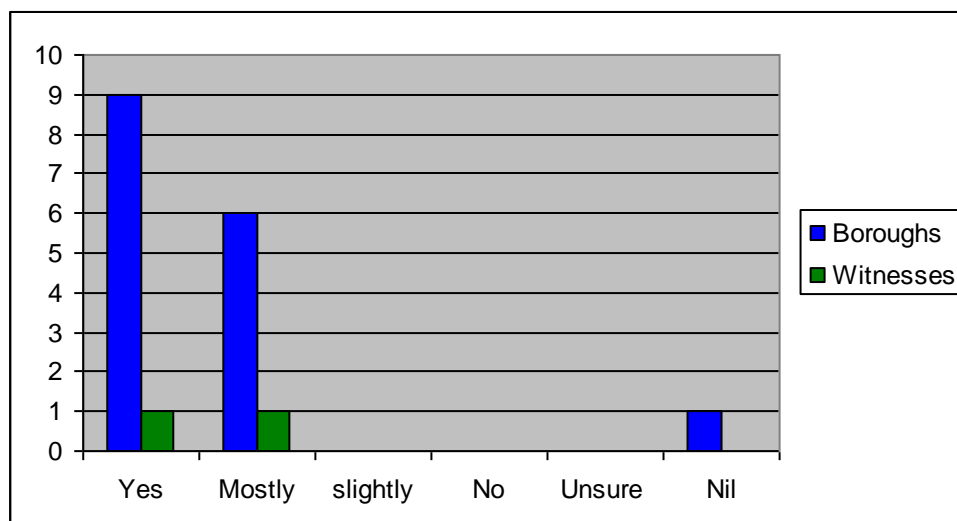
#### 1.3.1 Were the main aims of the review made clear to you?



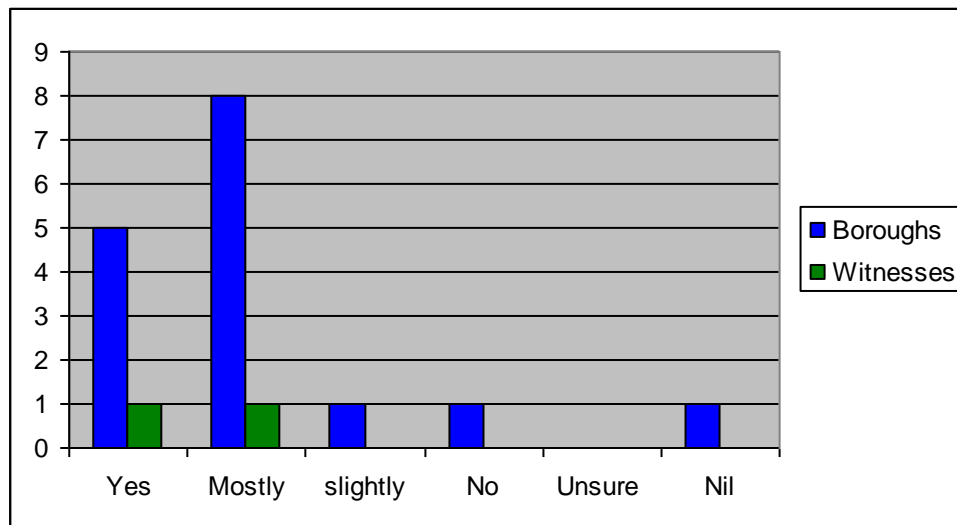
#### 1.3.2 Were the issues you considered to be significant raised?



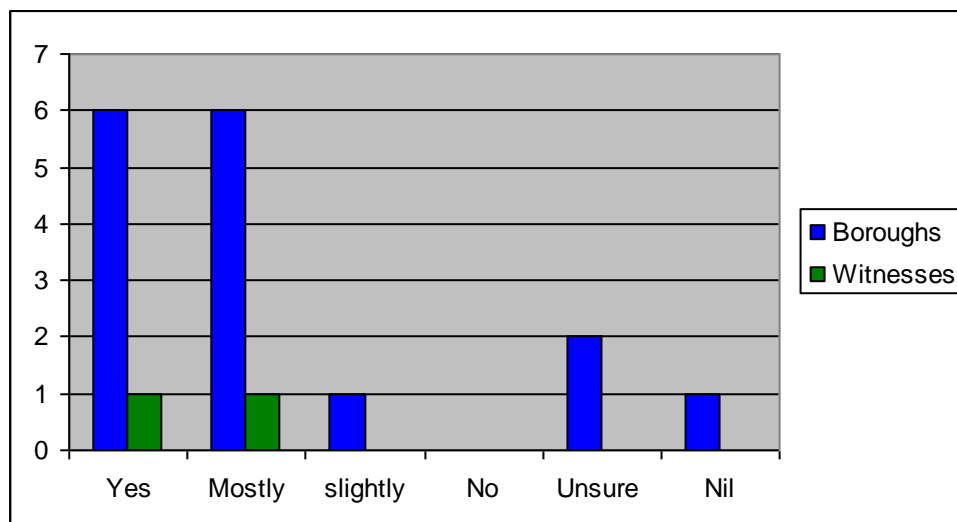
#### 1.3.3 Were the issues you considered to be significant addressed to your satisfaction?



1.3.4 Did the review meet the original specifications of the Terms of Reference and/or work Programme established?

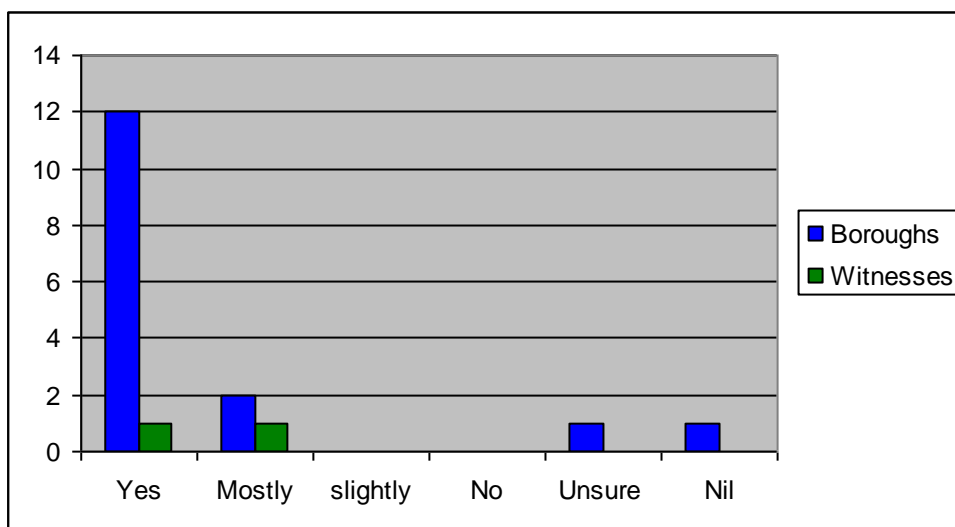


1.3.5 Did the review stick to the agreed programme and meet the agreed deadlines?

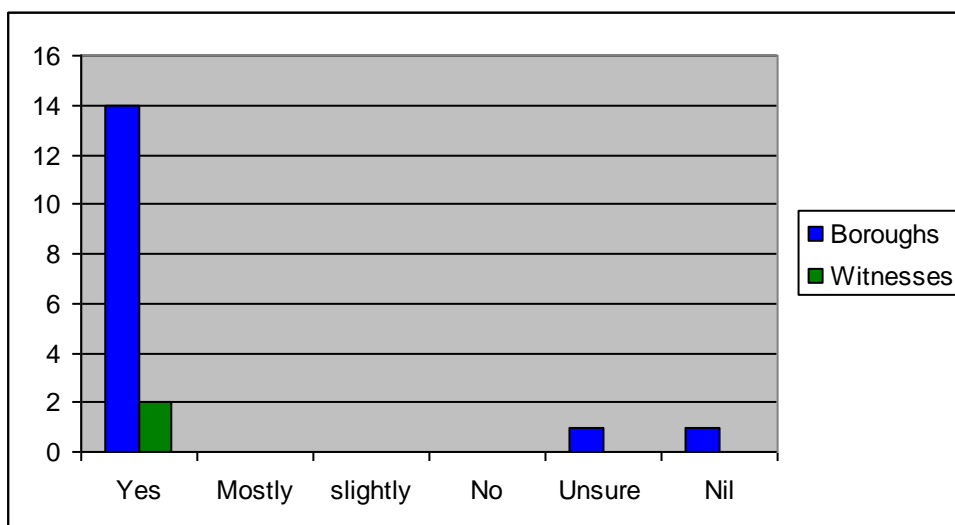


## 1.4 Contributions to discussion

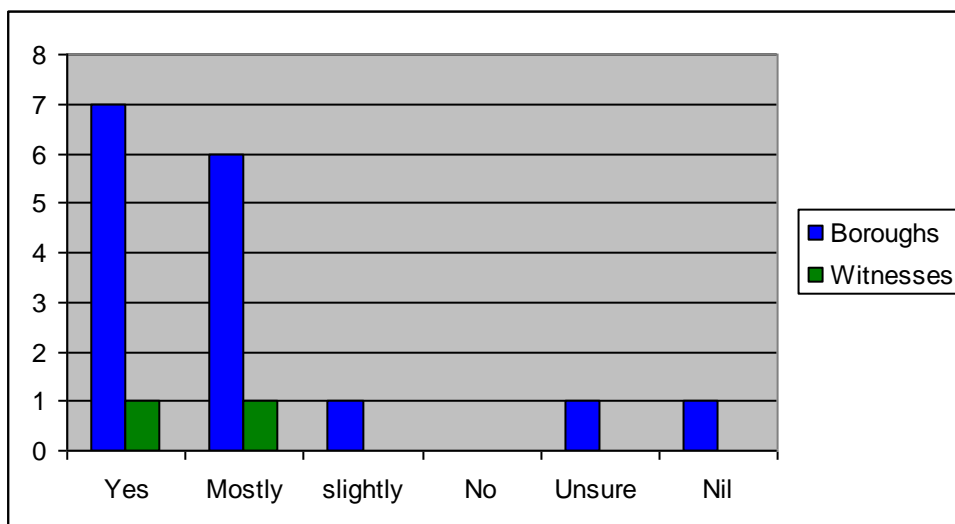
1.4.1 Did the JOSC take contributions from representatives of a variety of interested parties working in partnership with the NHS or Councils sufficiently into account?



1.4.2 If external 'expert witnesses' were called in, did you feel that the JOSC took their views into account?

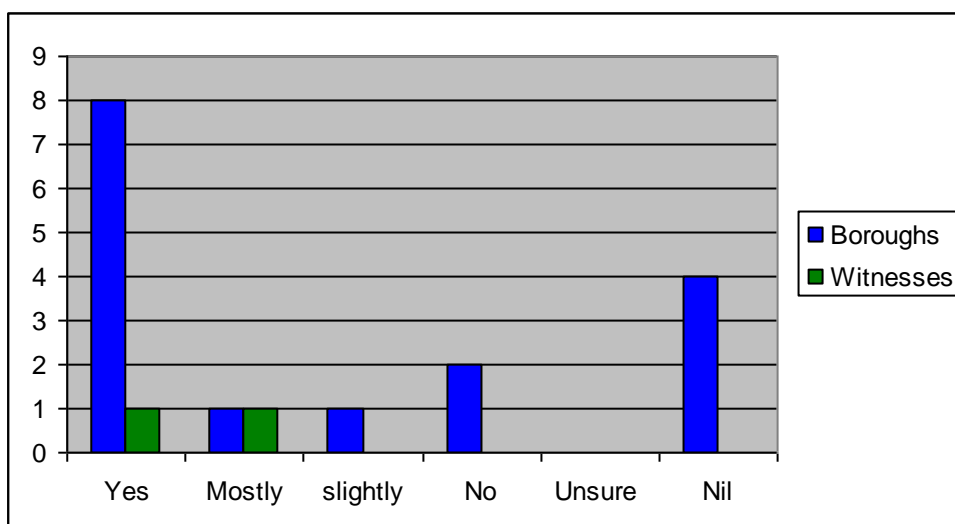


1.4.3 Were you personally given the chance to participate in the public meetings as much as you wished?

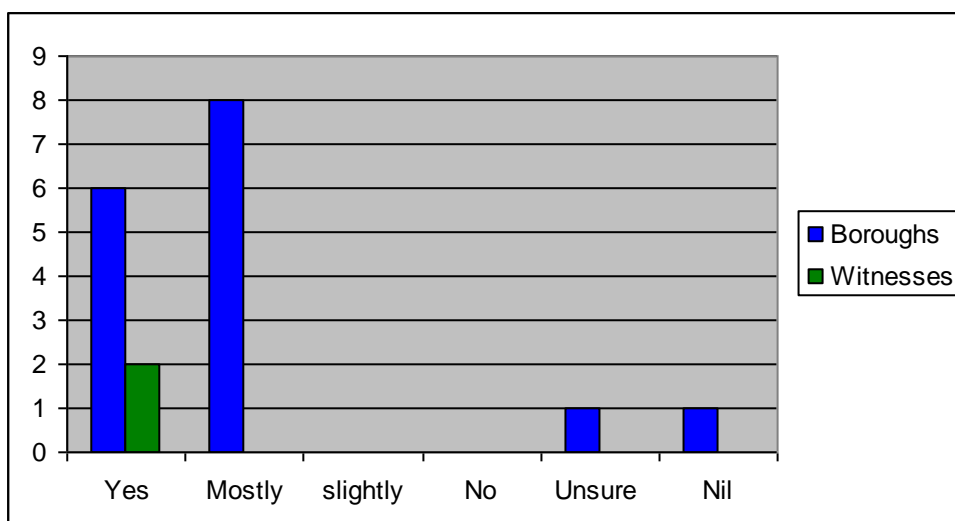


### 1.5 Encouragement of public involvement in the scrutiny process

1.5.1 Were the venues and room layout (e.g. seating arrangements and set up) good, accessible and evenly spread around London?

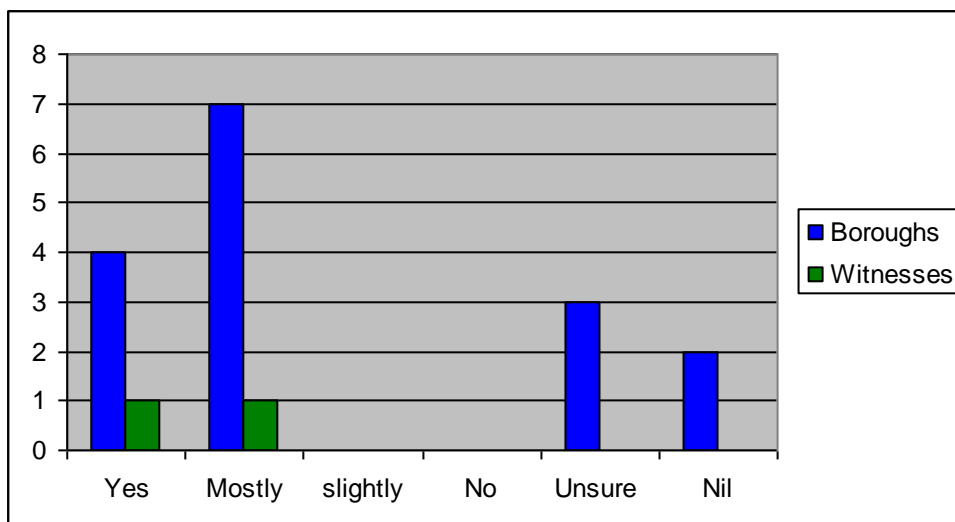


1.5.2 Was there a good provision of facilities for the public (e.g. Disabled access)?



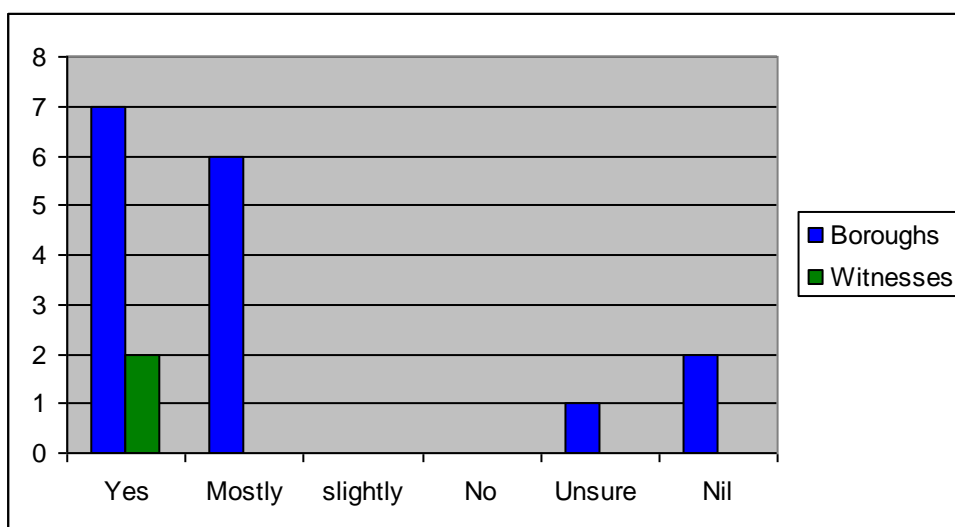
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### 1.5.3 Were Members of the Committee and other witnesses clearly identified?



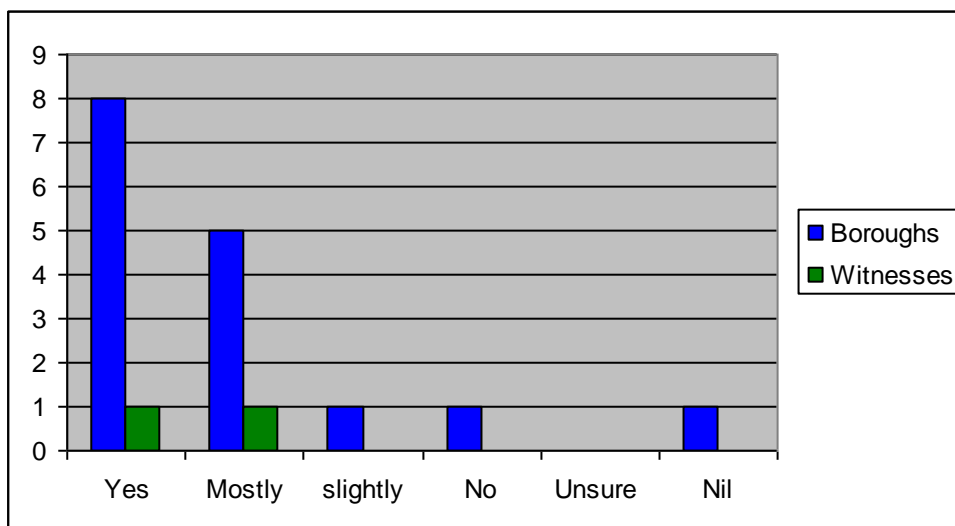
## 1.6 Outcomes

### 1.6.1 On balance, are you in favour of the recommendations put forward by the JOSC?



### 1.6.2 Do you believe this scrutiny review has had positive effects?

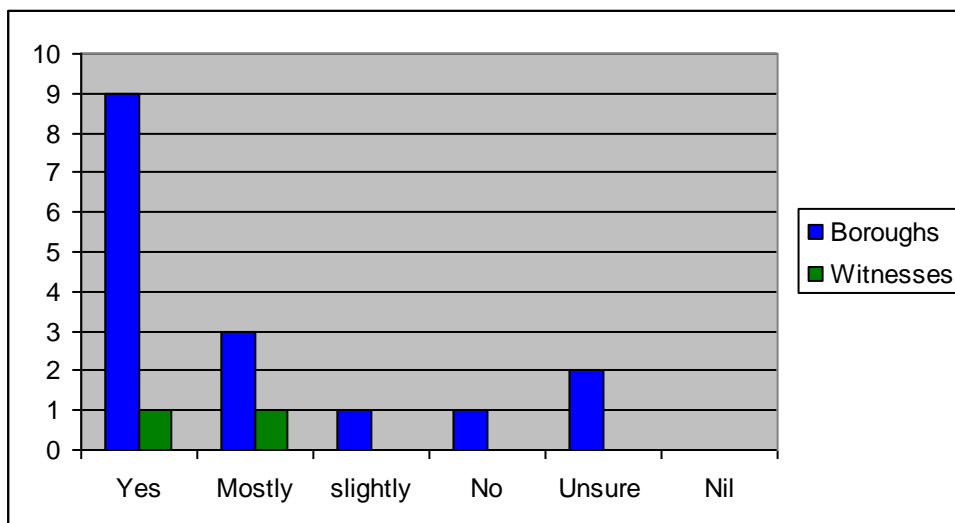
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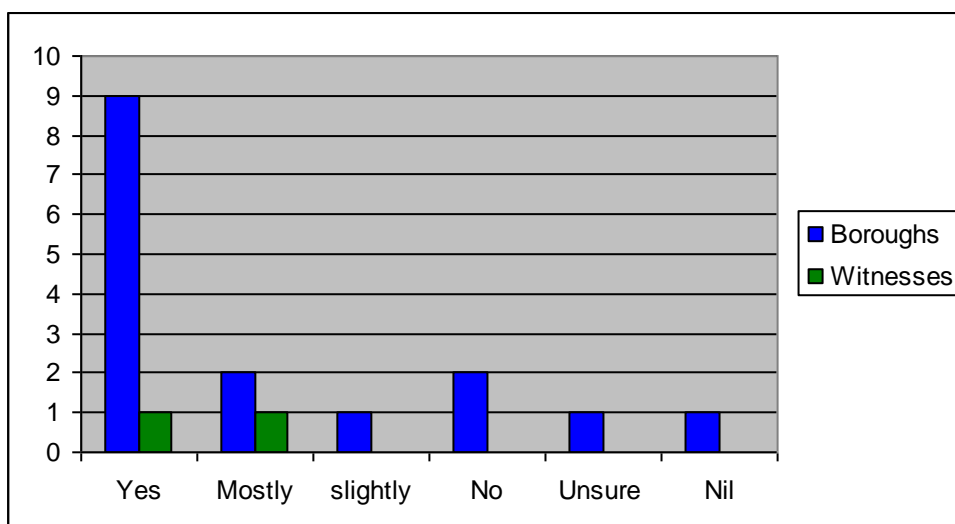


## 2. The Review

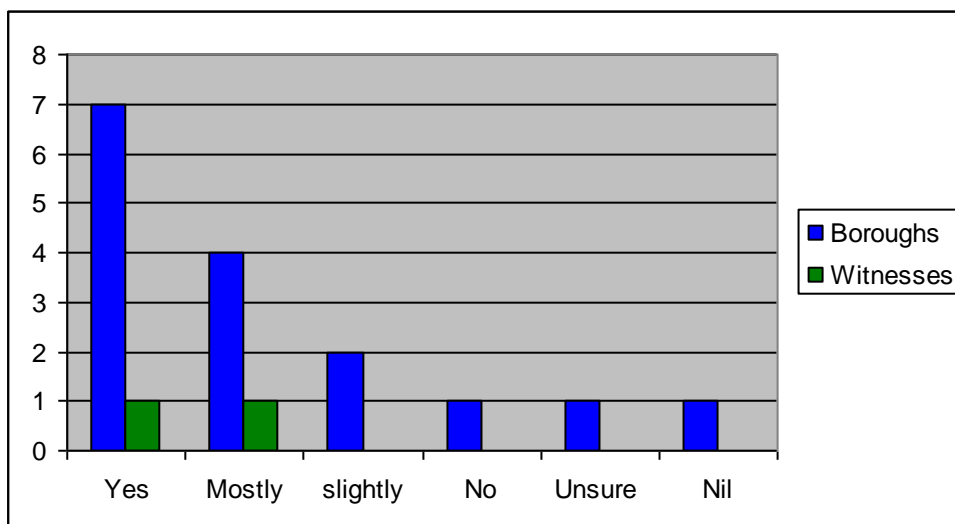
2.1.1 Do you believe you were given appropriate time to prepare for your attendance at the meeting?



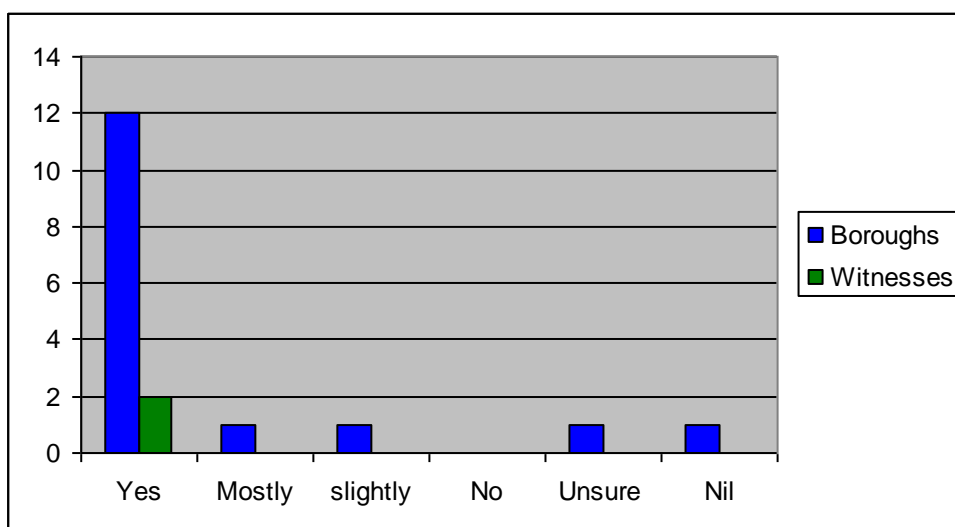
2.1.2 Were you adequately briefed about the purpose for your attending the meeting?



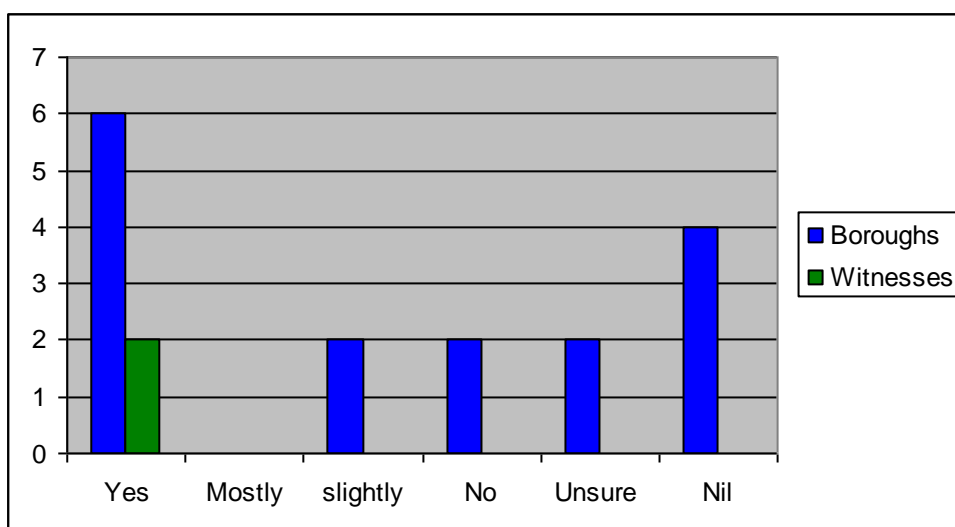
2.1.3 Do you feel that you received the necessary support to participate effectively in this review?



2.1.4 Do you believe that your service area was sufficiently challenged by scrutiny?



2.1.5 Do you feel like your participation in the review added value?



Overall the Chairman and Vice Chairmen consider the first Pan London Joint Health Scrutiny was a success and the feedback received was largely positive with some positive criticisms to be taken forward for the next JOSC when the

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second stage of the Darzi review goes out for consultation and second Pan London JOSC is established.

A selection of some specific comments received were:

*“Given our concerns at the outset about the logistical difficulties of setting up and running such a huge JOSC (and on a set of principles rather than actual proposed service changes) the JOSC ran remarkably smoothly. The chairing, cross-party working and officer support arrangements ran well thanks to a huge amount of goodwill from all parties concerned.”*

*“A very positive experience throughout.”*

*“Because the JOSC officer support swapped from meeting to meeting it was difficult to ensure that we received the minutes of the JOSC meeting that our expert witness attended and that we were added to the circulation list for papers and could contact the correct person to receive further information.”*

*“There should have been back up support to those providing lead support. There should have been more research, analysis experience into the skills mix.”*

*“Showed that local authorities from across London can work together. Showed to the NHS that local authorities can be constructive and not confrontational.”*

*“Established precedent for pan-London and hopefully durable Joint Health Scrutiny Committee. Reinforced credibility of Scrutiny on major Health issues”*